

Next Generation ACO Model – 2020 Performance Measure Scores – Pioneer Valley Accountable Care, LLC (PVAC)

Measure Number	Measure Name	PVAC Performance Rate	Mean Performance Rate (NextGen ACOs)	Mean Performance Rate (All ACOs)
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	86.32	86.03	85.88
ACO-2	CAHPS: How Well Your Providers Communicate	92.54	94.11	94.11
ACO-3	CAHPS: Patients' Rating of Provider	93.09	92.75	92.70
ACO-4	CAHPS: Access to Specialists	78.43	80.97	81.48
ACO-5	CAHPS: Health Promotion and Education	58.45	60.46	60.44
ACO-6	CAHPS: Shared Decision Making	59.47	61.38	62.63
ACO-7	CAHPS: Health Status/Functional Status	75.25	74.49	73.86
ACO-34	CAHPS: Stewardship of Patient Resources	18.98	24.40	25.98
ACO-45	CAHPS: Courteous and Helpful Office Staff	93.16	93.05	92.86
ACO-46	CAHPS: Care Coordination	86.14	87.26	86.93
ACO-8	Risk Standardized, All Condition Readmission	15.61	14.98	14.86
ACO-38	Risk Standardized Acute Admission Rates for Patients with Multiple Chronic Conditions	63.00	56.34	58.02
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI #91) (version with additional Risk Adjustment)	1.85	1.72	1.86
ACO-13	Falls: Screening for Future Fall Risk	77.13	88.97	84.39
ACO-14	Preventive Care and Screening: Influenza Immunization	56.36	76.98	74.93
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	71.88	79.60	78.15
ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	64.52	73.00	70.59
ACO-19	Colorectal Cancer Screening	70.23	77.12	71.22
ACO-20	Breast Cancer Screening	82.06	79.31	74.23
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	81.39	82.43	82.19
ACO-40	Depression Remission at Twelve Months	4.12	11.82	13.45
ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	18.08	11.43	13.71
ACO-28	Hypertension (HTN): Controlling High Blood Pressure	75.76	78.62	75.30

Pioneer Valley Accountable Care retained its quality performance scores from 2019, as allowed via the Public Health Emergency, and that score was carried forward into 2020